

Rule No. 1
DEFINITIONS

Sheet 1

1. **Applicant:** The person, association, corporation or governmental agency applying for water service. (L)
2. **Business Day:** Monday through Friday, excluding federal or state holidays. (N)
3. **Business Service:** Provision of water for use in connection with commercial premises devoted primarily to operations for profit including offices, stores, markets, apartments, hotels, motels, automobile trailer parks or courts service station and the like.
4. **Commercial Service:** Provision of Water to residential premises or business premises.
5. **Customer:** Any person, association, corporation or governmental agency supplied or entitled to be supplied with water service. However, account information can only be discussed with the Customer of Record or his or her authorized representative. (C)
(C)
6. **Customer of Record:** The person, entity, association, corporation or governmental agency who is obligated to pay the water bill. (N)
(N)
7. **Date of Presentation:** The date upon which a bill or notice is mailed or delivered by the utility to the Customer of Record. (C)
8. **Disabled:** Any residential customer whose certified health or physical condition may qualify him or her for special consideration. Proof of disability must be by certification from an internist, general practitioner, obstetrician-gynecologist licensed physician and surgeon, nonphysician medical practitioner, or any primary care clinic, rural health clinic, community clinic or hospital outpatient clinic currently enrolled in the Medi-Cal program, which agrees to provide case management to Medi-Cal beneficiaries as defined in subparagraph (A) of paragraph (1) of subdivision (b) of Section 14088 of the Welfare and Institutions Code. (N)
(D)
(N)
(D)
9. **Flat Rate Service:** Service for which the charges are based upon the types and numbers of units served. (D)
10. **Industrial Service:** Provision of water to industrial premises where the water is used primarily in manufacturing or processing activities.
11. **Irrigation Service:** Provision of water for commercial agricultural, floricultural or horticultural use and billed under distinct irrigation rates. (T)
12. **Main Extension:** The extension of water distribution mains beyond existing facilities in accordance with the provisions of the rule applicable to main extension filed as part of these tariff schedules.
13. **Metered Service:** Service for which the charges are computed on the basis of measured quantities of water.
14. **Occupant:** Any adult person residing on premises actively served by the utility. However, account information can only be discussed with the Customer of Record or their authorized representative. (N)
(N)

(Continued)

(TO BE INSERTED BY UTILITY)

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Decision

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

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Rule No. 1 (Continued)
DEFINITIONS

Sheet 2

- 14. **Premises:** The integral property or area, including improvements thereon, to which water service is, or is to be, provided. (L)
- 15. **Public Utilities Commission:** In these rules the work "Commission" or words "Public Utilities Commission" shall be construed to mean the Public Utilities Commission of the State of California.
- 16. **Residential Service:** Provision of water for household purposes, including water used on the premises for sprinkling lawns, gardens and shrubbery; washing vehicles; and other similar and customary purposes pertaining to single or multiple family dwellings.
- 17. **Service Address:** Address of the property to which water service is provided. (N)
- 18. **Service Connection:** The point of connection of the customer's piping or ditch with the meter, service pipe or ditch owned by the utility.
- 19. **Service Pipe:** The connection between the utility's mains and the service connection, including all the pipe, fittings and valves necessary to make the connection.
- 20. **Tariff Schedules or Tariff Schedule Book:** The entire body of effective rates, rentals, charges, rules, and sample forms collectively, as set forth herein.
- 21. **Tariff Sheet:** An individual sheet of the tariff schedule book.
- 22. **Utility:** The public utility named herein. (L)
- 23. **Water Shutoff Protection Act:** Chapter 6 (commencing with Section 116900 and ending with Section 116926) of Part 12 of Division 104 of the Health and Safety Code. (N)
(N)

(Continued)

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